

Key benefits of PROIV WorkFlow

Design

Define any process by Products and Customers and provide flexible access to work-queues to cater for groups, absentees etc.

Integration

Integrate with existing applications and our own Change Management product through APIs and Services.

Deployment

The WorkFlow system is based on Oracle but has a web front-end to allow remote access from wherever users are sited.

Management

Pick up immediate and real-time management information on the status of an individual piece of work or take a complete overview of individual and global workloads.

The WorkFlow Service

- PROIV WorkFlow gives you the flexibility to manage and support complex business processes. Depending on the security settings, it lets you add, view and maintain the system remotely via the web.
- To set up a system that matches your requirements, our consultants will take the time to understand your business processes.
- Setting up is straightforward: we install and configure WorkFlow according to your needs, and it's ready for use.
- Existing work items are easily brought into the WorkFlow system via the upload process.
- Training gives your administrators the skills to support and maintain the WorkFlow installation.
- Any additional requirements can be quoted for and built in as required.